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Brand Ambassador

OBJECTIVE

Highly skilled customer service professional looking to secure a position that utilizes my skills, past work experience and will provide a challenging opportunity to significantly grow within an organization while contributing to that company's efficiency, growth and profitability.

SUMMARY OF QUALIFICATIONS

Strong organizational, exceptional written, planning, verbal communication and time-management skills. Proven ability to cultivate and maintain valuable relationships with a diverse clientele. Highly self-motivated; able to set priorities and implement decisions to achieve and exceed immediate and long-term goals. Performs well under pressure; skilled at completing multiple projects within short deadlines.

PROFESSIONAL EXPERIENCE

Brand Ambassador / Promo Model

Sweetwater Festival- Set up and breakdown/ ran a Photo Booth for guests to take pictures for instagram.
Dogwood Festival - Assisted customers with purchasing pictures and frames and passed out business cards.
Nopi Race @ Atlanta Motor Speedway - Helped assist with race girls and take pictures in Photo Booth.
Music Midtown - mascot work . Worked for Goliath Rex wine and spirits in a Rooster costume.
Ultra Music Festival- promoted red bull energy drink and took pictures with consumers.
Beer,Bourbon,& BBQ festival - helped serve drinks to vip guests.
Candler Music Festival- passed out beer coupons and assisted in ticketing booth.
Leprecon Festival - assisted in handing out flyers to guests.
Diesel Fashion Show - inspired models to wear the brand and explained benefits.

Brands have I worked with recently :

Coca Cola - was in charge of running a dance contest on the Wii
Lego - worked with the kids in creating a fun environment building legos at the Kids Fest.
Kia -mascot work; dressed a the kia hamster taking pictures and dancing with consumers.
PNC - handed out bank swag and ran a photo booth at a local race.
BB&T- worked at a sporting event engaging with consumers about new products and interacting with games.

Tomorrowworld Festival 2013

Atlanta, GA (11/13-11/13)

Bartender

-served drinks, handled money, barbacked when needed, ensured customer service.

Extreme Staffing

Atlanta, GA (10/11 - Present)

-independent contractor

Bartender/ barback

-bar duties including but no limited to setting up the bar, breaking down the bar, serving guests at different events, keeping up with inventory, maintaining a clean work space, balancing cash drawers, giving great customer service.

Serving/wait staff

-helping pass out food, arranging tables, taking dishes to kitchen etc.

Chastain Park Amplitheatre

Atlanta, GA(4/13 - 8/13)

Bartender/Barback

-serving guests at concerts from in bars or beer stands throughout the venue.
-Setting up the many bars and concessions of the venue, stocking, inventory, deliveries, maintenance etc.
-opening and closing duties of the concert venue.
-ensured that all bars were stocked throughout the show.
-in charge of the preparation of supplies and food for the concessions.

Mak Cielo Models/Extras Casting Atlanta

Atlanta, GA/(2/11 – Present)

Model/Actor/Stand-In

- Work various jobs as runway, fashion and print model
- Stand-in, photo double and background extra for major motion picture and television productions including but not limited to The Walking Dead, Vampire Diaries, American Reunion, Teen Wolf, Three Stooges, Drop Dead Diva, Tyler Perry's House of Payne, Necessary Roughness and Single Ladies

Barking Hound

Atlanta, Ga (4/12-4/13)

Pet Specialist/ kennel technician

- cleaning, feeding, walking, giving meeds, playing with dog groups, interacting with up to 50 dogs at one time.
- helping customers transport their companions to and from boarding area.
- working in the doggy daycare, ensuring great care for boarders, and helping with vet needs.

Hospitality Plus

Atlanta, GA/(2010 – 2/11)

Bartender/Barback

- Responsible for completing tasks related to and preparation of beverages under the guidance of the bartender before, during, and after every shift
- Ensured entire bar area, including bar top, floors, tables, and stools are clean and free of clutter at all times
- Made a constant effort to become familiar with regular customers and how to meet their needs
- Polished glassware and silverware
- Responsible for closing duties, restocking beer/liquor bottles, cleaning and garbage disposing
- Maintained clean and professional upscale appearance

Best Friends Pet Care

Marietta, GA (10/08 - 2010)

Pet Technician

- Anything from feeding, playing, cleaning kennels, giving meds etc.
- Caring for our animals boarding and those in day camps.
- Worked in play groups and day camps of up to 50 dogs at once.

Tuesday Morning

Atlanta, GA/(10/07 – 12/2009)

Stock Clerk/Sales Floor

- Answered customers' questions about merchandise and advised customers on available selections
- Itemized and totaled customer merchandise selections at checkout counter, using cash register and accepted cash or charge card for purchases
- Took inventory/examined merchandise to identify items to be reordered or replenished
- Stocked shelves, racks, cases, bins, and tables with new or transferred merchandise
- Received, opened, unpacked and issued sales floor merchandise
- Compared merchandise invoices to items actually received to ensure that shipments were correct
- Requisitioned merchandise from supplier based on available space, merchandise on hand, customer demand, or advertised specials
- Transported packages to customers' vehicles

Atlanta Swim Academy

Atlanta, GA/(5/09 – 5/10)

Lifeguard/Party Planner Coordinator and Host

- Ensured guest safety
- Created a fun and engaging experience for birthday guests, including their families, children, and adults
- Presented engaging party experiences to pool guest
- Provided guests with tours of the academy
- Set up and brokedown equipment and activities
- Coordinated photos, tour and sequence of party events as needed
- Worked to guarantee guest satisfaction, notifying appropriate personnel about challenges and successes

Bombay Company

Marietta, GA/(3/06 –3/07)

Sales/Stock

- Maintained customer service and selling as the priority
- Demonstrated knowledge of inventory and used this knowledge to build sales
- Practiced suggestive selling, offering related items and accessories and driving multiple-unit sales
- Comprehended and maintained department standards
- Followed special department operating procedures
- Communicated effectively with Associates and Management
- Achieved the company standard for sales productivity, warranty sales programs and credit solicitation

Kohls Department Store

Marietta, GA/(10/03 –6/05)

Point of Sale Employee

- Greeted customers and processed purchases accurately and efficiently at the point-of-sale
- Assisted with department and fitting room recovery
- Folded, stocked, hung, ticketed and/or re-marked merchandise

Azoni's Pizza and Wings

Marietta, GA/(5/02 –11/03)

Bus Boy

- Assisted the host with seating rotations by rapidly cleaning tables, chairs, booths, floors; and, by notifying the host of available seating
- Ensured the cleanliness of the restaurant
- Stocked service stations with food service items

SOFTWARE PROFICIENCY/SKILLS

Microsoft Office Suite and Macintosh Applications (Word, Excel, PowerPoint, Publisher and Access)

Pro-Tools

Type 70 Words Per Minute

Linguistics:Fluent in French

EDUCATION

Kennesaw State University

Kennesaw, GA

Major – Journalism

George Walton High School

Marietta, GA

Course Certifications

First Aid

Cardiopulmonary Resuscitation for the Professional Rescuer

Automated External Defibrillation

Administering Emergency Oxygen