

EDUCATION

Johnson & Wales University, Providence, Rhode Island
Bachelor of Science Degree in Marketing, Concentration in Sports and Entertainment Marketing
GPA 3.32

RELEVANT COURSES & PROJECT

- Brand Marketing
- Principles of Marketing
- Marketing Communication I & II
- Consumer Behavior
- Principles of Professional Selling
- Quantitative Research
- Social Media and Internet Marketing
- Creative Advertising

SUMMARY OF QUALIFICATIONS

- Computer knowledge: MS Word, Excel, PowerPoint, Photoshop, and Mac OS
- Excellent work ethic
- Extensive customer abilities
- Punctual and dependable
- Supervisory abilities

LICENSURE

- Licensed Real Estate Agent, California

PROFESSIONAL EXPERIENCE

- Vi at La Jolla Village, La Jolla, CA 02/2016 - 6/2017
Concierge
- Greeted residents upon arrival and departure daily
 - Provided customer service and data entry for nursing
 - Assisted residents with their everyday needs
 - Resolved any issues or complaints the residents may have
- Johnson & Wales University, Snowden Dining Hall, Providence, RI 09/2014 - 11/2015
Student Assistant/Front of House
- Prep & prepare daily meals for an average of 600-700 students
 - Responsible for cleaning & maintaining the dining hall according to university's standards & health code
 - Accurately handling cash & swipe student ID's for payment
 - Train work-study students on all aspects of the dining hall and customer service
- Fruitzy Frozen Yogurt, Providence, RI 01/2013 - 05/2013
Sales Associate
- Aided with yogurt preparation for sale
 - Assisted Fruitzy customer with orders and processed cash and credit card payments
 - Created a clean environment for the Fruitzy customers
- Johnson & Wales University, Harborside Gym, Cranston, RI 09/2012 - 05/2013
Work Study for Basketball Events
- Supported athletic team in the equipment room by providing clean clothing and organized room
 - Coordinated and assisted with admission, setting up and cleaning up for basketball events