



AUDREY ROSENBAUM

PROFILE INFO

Enthusiastic and customer-oriented professional with a solid background in hospitality and service. Recognized for providing outstanding guest experiences, I thrive in fast-paced, dynamic settings where effective communication, adaptability, and collaboration are essential. With experience managing a diverse range of clients and tackling challenges under pressure, I offer a positive attitude along with a commitment to safety and service excellence. Eager to apply my proven interpersonal and problem-solving abilities in a flight attendant position, I am dedicated to making sure every passenger feels valued, comfortable, and secure during their journey.

CONTACT

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📍 Brooklyn, NY

EDUCATION HISTORY

American Bartending School

2024

-Bartender Certificate

University of Illinois Urbana-Champaign

2020–2024

-Hospitality Management

WORK EXPERIENCE

Host | Chicago Cut Steakhouse

2023–2024

- Served as a Host, handling reservations, greeting guests, and seating parties.
- Managed the dining area by tracking tables and addressing customer needs, answering phone calls, and processing carry-out orders while providing excellent customer service.

Server | Aba Chicago

2022–2023

- Delivered exceptional hospitality in a high-volume, upscale setting, serving a diverse, international clientele.
- Developed strong communication and interpersonal skills by tailoring service to varied cultural preferences.
- Managed fast-paced operations and resolved issues promptly, demonstrating effective crisis management and multitasking.
- Collaborated with cross-functional teams to ensure seamless service, reinforcing a commitment to teamwork.
- Maintained high standards of professionalism and attention to detail, aligning with the safety and service excellence required in flight operations.

Instructor | CycleBar

2020–2023

- Delivered engaging, high-energy classes while ensuring rider safety, proper form, and a welcoming atmosphere for all fitness levels.
- Provided exceptional customer service by fostering a positive studio environment and building strong rapport with members.
- Demonstrated quick thinking and problem-solving in fast-paced settings, responding calmly and effectively to rider needs.
- Communicated clearly and confidently to lead group instruction and relay important safety information.

Bartender and Server | Matrix, Runway w

- provides excellent beverage service at high-profile events, ensuring guest satisfaction and compliance with health and alcohol regulations.
- Set up and broke down bar, managed bar operations, and collaborated with staff to maintain smooth event flow in fast-paced environments.

2022–present